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Virginia Fair Housing Office

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FAIR HOUSING AND PEOPLE WITH DISABILITIES



Accessibility

Reasonable Accommodations

Reasonable Modifications

THE VIRGINIA FAIR HOUSING LAW

The Virginia Fair Housing Law prohibits housing discrimination – in public and private housing – based on race, color, religion, national origin, sex, elderliness, familial status, and handicap (disability).



DEFINITION OF DISABILITY

Legally handicapped (disabled) is defined as a person who:

- has a physical or mental impairment that substantially limits one or more major life activities;
- has a record of having such an impairment; or
- is regarded as having such an impairment.

EXAMPLES OF MAJOR LIFE ACTIVITIES

Walking, talking, seeing, hearing, breathing, performing manual tasks, caring for oneself, learning, and working.

THE 7 ACCESSIBILITY REQUIREMENTS

The Fair Housing Law requires the following for most multi-family housing built since 1991 for first occupancy:

- 1. Accessible entrances on accessible routes
- 2. Accessible and usable public and common areas (pools, parking lots, etc.)
- Doors wide enough to allow passage by persons using wheelchairs
- 4. Accessible route into and through the dwelling unit
- 5. Accessible environmental controls (light switches, outlets, thermostats, etc.)
- 6. Reinforced bathroom walls (for grab bar installation)
- 7. Usable kitchens and bathrooms, so an individual in a wheelchair can maneuver about the space

Design and construction requirements apply to multi-family housing built for first occupancy on or after March 13, 1991. Covered are dwellings that consist of four or more units—including apartments, condominiums, dormitories, timeshares and other residential buildings. All units in buildings with elevators, and all first floor units in buildings without elevators, must meet these requirements.

REASONABLE ACCOMMODATIONS

WHAT IS A REASONABLE ACCOMMODATION?

A **reasonable accommodation** is a change in rules, policies, practices, or services to allow a person with a disability the equal opportunity to use and enjoy a dwelling unit or common space. Examples include service animals, parking spaces, or a transfer to a ground-floor apartment.

WHO PAYS?

Reasonable accommodations are generally paid by the housing provider.

WHAT IS CONSIDERED "REASONABLE"?

A request that does not impose an undue financial or administrative burden to the property or the community.

VERIFICATION

Verification may be necessary if the disability is not visible, or if the need for accommodation is not apparent. A medical professional, social worker or caseworker can make verification.

Although a request for reasonable accommodation may be made verbally, it is most helpful – for both the resident and the housing provider – to put the request in writing.

SERVICE ANIMALS

Under the Fair Housing Law, a housing provider with a no-pet policy must allow a resident with disabilities to keep a **service animal** as a reasonable accommodation. The standard for service animals under federal law is that the animal must be individually trained and must work for the benefit of the person with disabilities.



Certified service bird Sadie, an African Grey parrot [Source: New York Times, Jan. 4, 2009]

Service animals:

- Can be any breed, any size, any weight
- Do not need certification
- Do not need to wear a vest or any such identifying item
- Should not cost the resident any pet deposit or fees
- Must follow the rules for pets such as leash laws, vaccination and license requirements, and waste disposal

Residents must exercise control of the service animal, including noise control. Residents are responsible for any damages to the dwelling unit that may be caused by the service animal.

REASONABLE MODIFICATIONS

WHAT IS A REASONABLE MODIFICATION?

A reasonable modification is a structural change made to allow a person with a disability the equal opportunity to use and enjoy their dwelling unit (even if the property meets accessibility standards). Examples include installation of ramps, grab bars, or lowered kitchen cabinets.

WHO PAYS?

Reasonable modifications are generally paid by the resident making the request. The U.S. Department of Housing and Community Development (HUD) offers loan programs to help with financing.

The housing provider may require the resident establish an escrow fund to pay to restore the unit to its original condition when the tenant moves out.

If the property receives federal funds, or if the modification is to a public or common-use area, the housing provider may be responsible for the cost.

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VERIFICATION

Verification may be necessary if the disability is not visible, or if the need for modification is not apparent. A medical professional, social worker or caseworker can make verification.

HIRING A CONTRACTOR

Not only can the housing provider <u>require</u> the modification be done in a professional manner, persons with disabilities should protect themselves and their monetary investment by hiring only **licensed** contractors. Check the contractor's license status at <u>www.dpor.virginia.gov</u> or call (804) 367-8511 before choosing a contractor to make the modification.

